

National Psychosocial Support Activity Work Plan 2019 - 2021

phn
COUNTRY SA

An Australian Government Initiative

Strategic Vision



The purpose of the Psychosocial Support Interface funding is to ensure that psychosocial services are available for those who require support and to ensure there are no gaps in service delivery for Partners in Recovery (PIR), Day to Day Living (D2DL) and Personal Helpers and Mentors Program (PHaMs) Commonwealth community mental health clients.

The focus will be to support Commonwealth community mental health clients to test for eligibility under the National Disability Insurance Scheme (NDIS) as well as plan, fund, commission and establish services under the Continuation of Support (CoS) and integration of services with the National Psychosocial Support (NPS) program.

Overview

This National Psychosocial Support (NPS) Activity Work Plan covers the period from 1 July 2019 to 30 June 2021

The Continuity of Support (CoS) and Interface Funding Schedule Activity Work Plan covers the period from 1 July 2019 to 30 June 2022.

Commission the National Psychosocial Support Measure in accordance with the NPS Guidance

The aim of this activity is to build psychosocial functional capacity of clients who are not accessing the NDIS that addresses individual needs and complements clinical mental health and physical health services.

Country SA PHN (CSAPHN) will continue to commission non-government organisations with expertise in delivering services to people with mental illness and to deliver psychosocial support services. A tendering process has been undertaken to determine the most appropriate organisations to deliver this service.

All contracted services will continue to be monitored and evaluated in accordance with provided schedules for activity and the overarching PHN performance and commissioning frameworks.

All NPS service providers will:

- support referrers to ensure individuals are appropriately referred to the most suitable psychosocial treatment available.
- interact with the broader social services sector
-

- effectively manage and monitor data
- engage with the Local Health Networks (LHNs) and acute sector.

Commission existing Commonwealth funded psychosocial support service providers to deliver Extended Transitional Support for 12 months in accordance with the NPS Guidance material

The aim of the activity is to ensure all active Commonwealth funded community mental health clients receive appropriate psychosocial support services whilst testing eligibility for supports under the NDIS and transitioning to ongoing services by June 2020.

CSAPHN will fund, engage and commission service providers of existing Commonwealth funded psychosocial support programs (PIR, D2DL and PHaMs) to deliver Extended Transitional Support.

Six months of the CoS service will also be commissioned to facilitate time for CSAPHN to develop a new process for the ongoing CoS service and NPS connectivity in each region. Data regarding the number of clients who are eligible for CoS will be collected during this period to inform this process. This will help facilitate existing Service Providers to support current clients to transition to the NDIS or CoS and receive appropriate levels of support during this period of transition.

All contracted services will be monitored and evaluated in accordance with provided schedules for activity and the overarching PHN performance and commissioning frameworks.



Commission existing Commonwealth funded psychosocial support service providers to deliver 6 months CoS to support Extended Transitional Support

The aim of the activity is to ensure all active Commonwealth funded community mental health clients who have been found ineligible for the NDIS receive appropriate ongoing psychosocial support services whilst ongoing arrangements are considered.

CSAPHN will fund, engage and commission service providers of existing Commonwealth funded psychosocial support programs (PIR, D2DL and PHaMs) to deliver six months of the CoS service to facilitate time for CSAPHN to develop a new process for the ongoing CoS service and NPS connectivity in each region. Data regarding the number of clients who are eligible for CoS will be collected during this period to inform this process.

All contracted services will be monitored and evaluated in accordance with provided schedules for activity and via the overarching PHN performance and commissioning frameworks.

Commission new psychosocial services under Continuity of Support (CoS) for country South Australia

The aim of the activity is to commission new psychosocial support services targeted to support clients who previously accessed services under the Commonwealth community mental health programs (PIR, D2DL and PHaMs) who are ineligible for the NDIS.

CSAPHN will undertake a commissioning and procurement process to identify best placed regional providers to deliver CoS services to identified clients of the Commonwealth community mental health programs (PIR, D2DL and PHaMs) who are found ineligible for supports under the NDIS.

Undertake an “unmet need” project to identify developing gaps in the psychosocial sector

The aim of the activity is to develop a robust picture of the unmet need for psychosocial services within country SA and in particular locations to inform ongoing CSAPHN commissioning.

Collaborate with relevant organisations to gather evidence and data on unmet need, particularly for new referrals in Country SA regions who are currently without National Psychosocial Support Measures (NPSM) services.

Engage with the Mental Health Coalition of South Australia (in partnership with identified University) to recruit a Research Fellow to lead this project.

Ensure regular updates on this project are provided to the NDIS Mental Health Interest Group. Membership of this group includes service providers, peak bodies, PHNs and state representatives.

Ensure regular updates are provided to the South Australian National Disability Insurance Scheme Psychosocial Disability Transition Task Force.

Ensure commissioned services complement or enhance existing services under the South Australian NPS measure bilateral agreement

Developing referral pathways for clinicians, community mental health providers and State government funded clinical mental health services to enable people within the community to access CSAPHN funded psychosocial supports.

NPS services complement and enhance the Intensive Home Based Support Service (IBHSS) delivered by the State government under the NPSM bi-lateral agreement.

The IBHSS is the service delivered under the NPSM bi-lateral agreement by the State government. Neami National are funded to deliver this service across South Australia.

CSAPHN will continue to collaborate with Neami National to ensure our services have good referral pathways for clients between the services and do not duplicate activity.

Planning, funding, commissioning and establishing psychosocial supports to support clients of previously funded Commonwealth community mental health programs

To support Commonwealth community mental health clients to test for eligibility under the NDIS via planning, funding, commissioning and establishing services under the CoS and integration of services with the NPS program while ensuring no gaps in service delivery to these clients.



Activities will include but not limited to:

- Operational and internal administrative support for planning, funding, commissioning and establishing psychosocial supports to support clients of Commonwealth community mental health programs (PIR, D2DL and PHaMs) that are ceasing on 30 June 2019.
- Targeted projects to scope areas in which service providers may require extra support to assist their hard-to-reach clients to test for NDIS eligibility, as well as promoting activities and processes that are working well.
- Providing information and advice to all stakeholders on the psychosocial supports and programs available
- Working closely with current service providers of PIR, D2DL and PHaMs to support clients to continue to receive supports and to transition to new arrangements for which they are eligible.
- Collecting and managing client data received from current PIR, D2DL and PHaMs service providers to ensure a smooth transition for clients to new arrangements.

