

after hours GP helpline

Information for GPs



What is the after hours GP helpline?

Funded by the Australian Government, the after hours GP helpline is available to provide your patients with advice on self-management until they can see you or, depending on their health issue, be directed to the most appropriate after hours health service. By calling the after hours GP helpline your patients can get trusted advice about their health concern and the peace of mind they need.

Who do callers speak to when they call the after hours GP helpline?

Callers first speak to a registered nurse for assessment. Based on the symptoms at the time of the call the nurse may offer a call back from a GP within 15 minutes or 1 hour depending on the severity and urgency of the health issue.

When is the after hours GP helpline available?

Outside of major cities, the after hours GP helpline is available:

- Monday to Friday 6pm – 7.30am
- Saturday from midday
- Sunday and Public Holidays all day



In metropolitan areas, the after hours GP helpline is available:

- Monday to Friday from 11pm – 7.30am
- Saturday from 6pm
- Sunday and Public Holidays all day

How do callers access the after hours GP helpline?

Callers can access the after hours GP helpline through healthdirect on **1800 022 222**.

If you are not available in the after hours period, refer your patients to the after hours GP helpline for free health advice and peace of mind.

Check that your details are up-to-date in the National Health Services Directory so we can refer callers to your practice if you are available after hours.

For more information go to
www.healthdirect.gov.au