

COUNTRY SA PHN

Strategic Plan

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COUNTRY SA
An Australian Government Initiative

Objectives

Increase the efficiency and effectiveness of health services for patients, particularly those at risk of poor health outcomes

Improve coordination of care to ensure patients receive the right care in the right place at the right time

Priorities

Build local capacity, resilience and sustainability of services

Strategies

- Focus on complex and chronic conditions
- Work to reduce avoidable hospitalisation
- Improve health pathways
- Foster links with and between local providers
- Use predictive modelling to inform decisions

Improve the patient experience of primary health care

Strategies

- Engage with all providers to develop a region's capacity
- Integrate general practice, community health and acute care
- Coordinate transition of care across settings
- Prioritise medication management and discharge planning
- Lead development of a Service Delineation Model for rural SA

Develop solutions that meet a community's needs

Strategies

- Be innovative in addressing identified service gaps
- Develop meaningful cross-sector partnerships
- Contribute to broader regional planning
- Develop relationships with key research partners

Commission services that are efficient, effective and equitable

Strategies

- Adopt best practice guidelines
- Ensure service priorities are based on need
- Aim to provide optimum access for all
- Assess providers and expect accountability

Ensure effective corporate and clinical governance

Strategies

- Build knowledge and understanding
- Address national, State and local priorities
- Communicate clearly and effectively at all times
- Ensure infrastructure supports activities

Regional Focus

Implement a needs assessment cycle with Country Health SA

Promote better care coordination for Aboriginal Communities

Champion and support uptake of telehealth and eHealth solutions

Improve healthcare information systems